RTO NO.40702

THIRD PARTY OBSERVATION

Report for:	Food Safety Supervisor Training
Student:	
Workplace:	
Trainer:	
Contact:	5481 2486

This Third-Party Observation report is a record of your practical competencies to support classroom training

Please complete and return to Regional Training Services Qld

37 Nash St, Gympie

admin@regionaltrainingqld.com.au www.regionaltraining.qld.edu.au

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Instructions to the observer:

To help us determine whether the student can carry out duties to the expected standard in a workplace and in accordance with this unit, we require a range of supporting evidence to be compiled. This observation report will form part of the assessment process for the student. By completing this document, you will provide us with evidence of the practical food safety tasks the student has performed.

These tasks must be **observed on multiple occasions** (at least 3 separate occasions) and may have been observed during completion of work tasks or through simulated activities.

Please add any additional comments as you proceed through this report as this will help our Trainer/Assessor with the assessment process.

Who is a suitable observer?

The most appropriate person to observe and report on the performance of the student is usually a workplace supervisor. However, if a workplace supervisor is not available, any person with at least one of the following qualifications will be considered suitable:

- A manager of a food business; OR
- A person with at least 5 years' commercial food preparation experience; OR
- A Food Safety Supervisor or Head Chef; OR
- A person with any of the following food safety qualifications:
 - o Participate in safe food handling practices (SITXFSA002)
 - Handle food safely in a retail environment (SIRRFSA001)
 - o Or equivalent.

How to complete this form:

- 1. Please complete the sections based only on the tasks you have observed the student undertaking the training.
- 2. Do not leave any sections blank or questions unanswered. If the question doesn't apply, please put N/A.
- 3. When the question asks for you to 'Select One', select the most relevant example you have observed.
- 4. We don't expect you to select all examples. Simply use N/A if the question doesn't apply in the workplace or simulated environment where the observation is taking place.

What is a suitable preparation area?

It is extremely important the observation is conducted in an 'industry-realistic, food preparation environment'. This can either be a workplace or a simulated environment.

The venue should have all the necessary equipment, including large and small equipment, organisation food safety programs, policies and procedures for food safety, hygiene and sanitation, hazard control measures, food safety incident reports, cleaning and maintenance schedules, PPP such as aprons, gloves, correct head and foot wear, a range of food products and food handling implements along with food storage and display equipment.

A simulated environment is one which imitates a real-life working environment where the skills and knowledge contained in this unit would typically be performed.

OBSERVER TO COMPLETE

Student Information – Please provide information on the student being observed		
First Name		
Last Name		
Contact Phone		

Observer Information – Please provide your information

First Name	
Last Name	
Business Name	
Role / Position	
Contact Phone	
Email Address	

Observer Criteria

Please a form	cknowledge you meet the following requirements before you complete this
	I am currently or have been in a role related to food handling
	I have or have had a minimum of 12 months of food industry experience or part-time equivalent
	The student has been provided with the necessary equipment and information to perform their work safely
	I understand my role as an observer including when and how to collect the evidence required
_	ve any questions in relation to the above observer criteria, please telephone Training Services Qld on 5481 2486

Relationship to Student and Environment

Please describe your professional r	elationship with the student
Describe your relationship	
OBSERVATION ENVIRONMENT	What type of environment was the student observed in? Workplace Simulated Environment
Observation 1 Date	//
Observation 2 Date	/
Observation 3 Date	/
Observer confirms the evidence supplied is student's own work	☐ Yes ☐ No
Observer agrees to participate in the gathering of evidence	☐ Yes ☐ No
Observer confirms they fully understand when and how to collect evidence	☐ Yes ☐ No

Observer to complete the following whilst observing the student undertaking the following tasks.

1. Safe food handling

Please indicate you have observed the student demonstrating safe food handling practices in food handling work functions on **three (3)** separate occasions with **date entries** (on previous page). Complete Observation task 1, 2 and 3 to evidence the three occasions.

Observation Task 1: Select observed tasks from the list below

Washing hands before and after handling food
Cleaning and sanitising equipment and utensils
Cleaning and sanitising work area
Storing food correctly
Wearing disposable gloves for handling food
Keeping food handling areas free of pests
Checking and adhering to use-by-dates
Defrosting frozen food in refrigerator or microwave
Checking temperature of food
Supervising food displays to prevent contamination by customers
Providing separate serving utensils for each dish

Indicate which personal protective clothing the student wore when performing the task		
Select all that apply:		
	Covered shoes	
	Single use gloves	
	Protective goggles	
	Face mask	
	Hair net	
	Apron	

Please add any comments or supporting information: (example: describe the scenario in which the student was being observed.)		
Observa	ation Task 2: Select observed tasks from the list below	
	Washing hands before and after handling food	
	Cleaning and sanitising equipment and utensils	
	Cleaning and sanitising work area	
	Storing food correctly	
	Wearing disposable gloves for handling food	
	Keeping food handling areas free of pests	
	Checking and adhering to use-by-dates	
	Defrosting frozen food in refrigerator or microwave	
	Checking temperature of food	
	Supervising food displays to prevent contamination by customers	
	Providing separate serving utensils for each dish	
	which personal protective clothing the student wore when performing the task	
Select all	that apply:	
	Covered shoes	
	Single use gloves	
	Protective goggles	
	Face mask	
	Hair net	
	Apron	

Please add any comments or supporting information: (example: describe the scenario in which the student was being observed.)

Observation Task 3: Select observed tasks from the list below

Washing hands before and after handling food
Cleaning and sanitising equipment and utensils
Cleaning and sanitising work area
Storing food correctly
Wearing disposable gloves for handling food
Keeping food handling areas free of pests
Checking and adhering to use-by-dates
Defrosting frozen food in refrigerator or microwave
Checking temperature of food
Supervising food displays to prevent contamination by customers
Providing separate serving utensils for each dish
hich personal protective clothing the student wore when performing the task
that apply:
Covered shoes
Single use gloves
Protective goggles
Face mask
Hair net
Apron
d any comments or supporting information: (example: describe the scenario in which was being observed.)

2. Receiving goods

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point - RECEIVING

****TICK the types of goods you have seen the student receive

Select all that apply:	Sel	lect	all	that	ap	plv:
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Select all	тпат арріу:
	Dairy
	Eggs
	Dried goods
	Frozen goods
	Fruit and vegetables
	Meat and fish
Indicate w	hich actions you observed the student demonstrating when receiving goods
Select all	that apply:
	Temperature checking goods
	Temperature checking delivery vehicle
	Checking use-by-dates and stamps (eggs)
	Checking packaging for damage
	Checking for signs of pests
	Rejecting non-conforming goods
	Signing goods receivable paperwork
	Transporting goods to correct storage location
Diseased	d any comments or commenting information.
Please au	d any comments or supporting information:

3. Safe food storage

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point – STORAGE

****Indicate which goods storage methods you observed the student demonstrating

Select all that apply:

Storing goods at correct temperature
Storing goods to maintain freshness, quality and appearance
Ensuring storage units are not overloaded
Ensuring storage units are in good working order
Ensuring goods are protected from damage or contamination
Ensuring stock is rotated – FIFO (first in, first out)

Please add any comments or supporting information:		

4. Food preparation

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point – PREPARING

****Indicate the types of food you have observed the student preparing

Select all that apply:		
	Dairy	
	Eggs	
	Dried goods	
	Frozen goods	
	Fruit and vegetables	
	Meat and fish	
demonstra	-	
Select all	that apply:	
	Cooking or reheating foods so all parts reach 70°C	
	Avoiding contact between raw foods and cooked foods	
	Washing hands prior to food handling	
	Cleaning surfaces and equipment prior to use	
	Using different chopping boards for different food types	
	Cleaning and sanitising equipment after use	
Please ad	d any comments or supporting information:	

5. Food display and serving

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point – DISPLAYING AND/OR SERVING

****Indicate which hygienic food display practices you have observed the student demonstrating

Select all that apply:

□ Adhering to 2 hour 4 hour rule □ Ensuring customers do not touch displayed food □ Ensuring single use items are disposed of after use	Providing separate utensils for different food items
☐ Ensuring single use items are disposed of after use	Adhering to 2 hour 4 hour rule
	Ensuring customers do not touch displayed food
	Ensuring single use items are disposed of after use
Labelling food packaging	Labelling food packaging

Please add any comments or supporting information:		

6. Safe food disposal practices

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point - DISPOSING

****Indicate the types of food you have observed the student separate or dispose of	
Select all that apply:	
	Dairy
	Eggs
	Dried goods
	Frozen goods
	Fruit and vegetables
	Meat and fish
Indicate w	hich food disposal methods you have observed the student demonstrating
Select all	that apply:
	Separating contaminated food
	Marking contaminated food for disposal
	Disposing of food promptly
	Completing food disposal documents
Please ad	d any comments or supporting information:

7. Food monitoring

Please indicate you have observed the student demonstrating the correct methods of FOOD MONITORING

****Indicate the types of food you have observed the student checking

Select all that apply:		
	Dairy	
	Eggs	
	Dried goods	
	Frozen goods	
	Fruit and vegetables	
	Meat and fish	
Indicate th	ne checking methods you have observed the student demonstrating	
Select all	that apply:	
	Adhering to the 2 hour 4 hour rule	
	Bacterial swabs and counts	
	Probe thermometer temperature checking	
	Laser thermometer temperature checking	
	Chemical testing	
	Visual examination	
	Cold or hot storage equipment temperature checking	
	Completing required documentation	
Please ad	d any comments or supporting information:	

8. Reporting unsafe work practices

Please indicate you have observed the student demonstrating the correct methods of REPORTING UNSAFE WORK PRACTICES

****Indicate the nature of an unsafe work practice identified and reported by the student

Select all that apply:		
	Food stored on the floor	
	Food handled incorrectly	
	Staff not washing hands when necessary	
	Staff not adhering to organisational procedures	
	Staff not conforming to food safety requirements	
	Staff handling food whilst sick	
	Other - please specify:	
Indicate the action taken by the student		
Select all	that apply:	
	Providing training to the person concerned	
	Discussed and corrected the unsafe work practice	
	Removed the hazard immediately	
Indicate th	ne method of reporting used by the student	
Select all that apply:		
	Reported verbally to management, supervisor or Food Safety Supervisor	
	Discussed unsafe work practice with staff member concerned	
	Completed an incident report	
Please add any comments or supporting information:		
Please au	d any comments of supporting information.	

9. Reporting food or hygiene hazards

Please indicate you have observed the student demonstrating the correct methods of REPORTING FOOD OR HYGIENE HAZARDS

****Indicate the nature of a food or hygiene hazard identified and reported by the student

Select all that apply:

Contaminated or unsafe food items
Waste which may contaminate food items
Dirty equipment or utensils
Equipment not working properly
Pests
Other – please specify:

Indicate the action taken by the student	
Select all that apply:	
	Took appropriate action to correct the issue
	Separate non-conforming products
	Removed contaminated food without delay
	Disposed of faulty equipment or utensils
	Took pest control measures
	Reported chipped, broken or cracked utensils

Indicate the method of reporting used by the student	
Select all that apply:	
	Reported verbally to management, supervisor or Food Safety Supervisor
	Discussed food or hygiene hazard with staff member concerned
	Completed an incident report

Please add any comments or supporting information:		
ricase and any comments of supporting information.		
10.	Reporting personal health issues	
	dicate you have observed the student demonstrating the correct methods of IG PERSONAL HEALTH ISSUES	
****Indic	cate the nature of a personal health issued identified and reported by the	
Select all	that apply:	
	Cold	
	Gastroenteritis	
	Vomiting	
	Diarrhoea	
	Fever	
	Cuts and infected skin	
	Other - please specify:	
Indicate the action taken by the student		
Select all	that apply:	
	Refrained from food handling tasks	
	Sought Doctors medical advice	
	Did not return to work until free from symptoms of illness	
	Disposed of contaminated food items	
	Cleaned and sanitised work area to prevent contamination	
· ·		
Indicate the method of reporting used by the student		
Select all	that apply:	
	Called work to inform of illness and absence	
	Sent staff member home due to illness	

	Reported verbally to management, supervisor or Food Safety Supervisor	
	Reported incidents of food contamination as a result of personal health issue	
Please ad	d any comments or supporting information:	
11.	Personal hygiene	
Please indicate you have observed the student demonstrating the correct methods of PERSONAL HYGIENE PRACTICES		
	cate which personal hygiene practices you have observed the student ating to prevent food contamination	
Select all	that apply:	
	Keeping hands and nails clean	
	Tying back their hair (if applicable)	
	Using a head covering when required	
	Covering cuts with organisation-approved bandages and dressings when required	
	Wearing clean and appropriate shoes and uniform	
	Not wearing jewellery in food preparation areas	
	Not wearing nail polish in food preparation areas	
	Not wearing hair accessories in food preparation areas	
Diagon ad	d any comments or currenting informations	
Please ad	d any comments or supporting information:	

12. Maintaining display units

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point – DISPLAYING

****Indicate which methods the student demonstrated to ensure display units were not overloaded, and coils and air vents were not blocked.

overloaded, and coils and air vents were not blocked.		
Select all that apply:		
	Stacking products on appropriate display/storage shelves	
	Ensuring door were not blocked	
Indicate w	which methods the student demonstrated to ensure the temperature chain roken	
Select all	that apply:	
	Closing cool room doors on exit	
	Regularly checking the cool room temperature	
	Ensuring the cool room is in good working order	
	Ensuring the cool room was not overcrowded	
Please ad	d any comments or supporting information:	

13. Cleaning practices

Please indicate you have observed the student demonstrating the correct methods of CLEANING PRACTICES

****Indicate an item you have observed the student clean in order to prevent food contamination and maintain a clean environment

Select all that apply:

Зелест ан тлат арріу.		
	Work bench	
	Blender	
	Meat slicer	
	Chopping board	
	Refrigerator	
	Pots and pans	
	Crockery, cutlery or glassware	
	Small utensils	
	Floor	
Indicate w	hat was removed from the area or equipment	
Select all that apply:		
	Dirt	
	Food waste	
	Grease	
	Vermin waste	
Please indicate which personal protective clothing the student wore when performing the cleaning task		
Select all that apply:		
	Covered shoes	
	Single use gloves	
	Apron	
	Hair net	
	Face mask	

Protective goggles

Did the student use suitable cleaning products when cleaning, rinsing and sanitising the item?		
	Yes	
	No	
Did the sti cleaning p	udent follow dilution requirements and calculate ratios correctly to make up roducts?	
	Yes	
	No	
Please ad	d any comments or supporting information:	
1		

14. Single use items

Please indicate you have observed the student demonstrating the correct methods of USE OF SINGLE USE ITEMS INCLUDING PACKAGING, DISPLAY AND DISPOSAL

****Indicate the single use items you have observed the student discard after use.

Select all	that a	vlaa	:
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	Disposable cutlery, plates or cups
	Sachets
	Napkins
	Gloves
	Hair nets
	Wipes
Please add any comments or supporting information:	

15. Thermometer use

Please indicate you have observed the student demonstrating the correct methods of THERMOMETER USE

****Indicate which methods for thermometer use you have observed the student demonstrating

Select all that apply:

Gelect all that apply.		
	Temperature checking goods on delivery	
	Temperature checking food being prepared	
	Temperature checking food on display	
	Temperature checking equipment	
	Cleaning and sanitising the thermometer prior to use	
Indicate which thermometer calibration method you have observed the student demonstrating		
Select all that apply:		

Boiling water method (99 to 101°C
Ice method (-1 to 1°C)
d any comments or supporting information:

16. Packaging and transporting goods

Please indicate you have observed the student demonstrating the correct methods of controlling food hazards at the following point – PACKING AND TRANSPORTING

****Indicate which methods for packaging and transporting goods you have observed the student demonstrating.

Select all that apply:

	Checking packaging for damage and disposing of damaged products
	Transporting goods safely from a delivery vehicle to storage
	Packaging food in materials suitable for transporting
	Disposing of foods due to damaged packaging
Please add any comments or supporting information:	

Please add any comments or supporting information:	

17. Reading skills for food safety program documents

Please indicate which food safety program documents the student read and completed

Select all that apply:	
	Cleaning checklist
	Temperature checklist
	Incident report
	Food delivery record
	Hazard analysis or identification documents
	Critical control point flow chart
Please ad	d any comments or supporting information:
18.	Reading skills for food safety procedures
Indicate w	hich food safety procedure documents the student read and followed
Select all	that apply:
	Cleaning procedures
	Safe food storage procedures
	Hand washing procedures
	Health and safety procedures
Please add any comments or supporting information:	

Physical resources

Please confirm the student had access to the following physical resources during the time of observation:

Delegated as a sector of the s
 Relevant documentation: Current plain English regulatory documents distributed by the national, state, territory or local government food safety authority Australia New Zealand Food Standards Code Current organisational food safety programs, policies and procedures used for managing food safety
Food ingredients and ready to eat food items
Fixtures:
Small equipment: Assorted pots and pans Containers for hot and cold storage Crockery Cutting boards Food handler gloves Knives Packaging materials Receptacles for presentation and display purposes Small utensils Tongs Serving utensils Temperature monitoring device
Appropriate facilities for handwashing: Designated hand washing sink Antiseptic liquid soap Single use towels Warm running water

Observer Declaration	
I hereby declare the following:	
	I confirm I have observed this individual completing the tasks listed in a work capacity or simulated environment as defined at the beginning of this form
	I understand I may be contacted to authenticate and verify my responses
Date:	
Signature:	

Final Instructions

Please give the completed document to the student for handing in to our Trainer / Assessor team.

We would like to thank you for your co-operation.

Please contact Regional Training Services Qld for support if required on (07) 5481 2486.